

## SERVICE

# Equipment Protection Plan Americas North, EAME

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## Machine

## Travel Equipment Protection Plan

### Overview

The Travel Equipment Protection Plan is a 12-month program that includes Year 1 – Labor Only and Travel. The Travel Equipment Protection Plan addresses travel expenses that result from repairs to powertrain, hydraulics, or premier components that are covered under various new equipment programs offered through Caterpillar.

See appropriate bulletins for definitions of coverage at <https://warranty.cat.com/wtyguide>.

- Bulletin 8.01 Powertrain – Equipment Protection Plan
- Bulletin 8.02 Hydraulic - Equipment Protection Plan
- Bulletin 8.03 Premier - Equipment Protection Plan

The machine must be enrolled in the Travel Equipment Protection Plan that includes Year 1 – Labor Only to be considered eligible for this coverage. The Travel Equipment Protection Plan is not available for Year 2 & Beyond.

### Coverage Options:

Various hour and mile/kilometer options are available.

A machine may be enrolled in one of the following:

Americas North:

- 2 hours and 100 miles
- 4 hours and 200 miles

EAME:

- 2 hours and 100 kilometers
- 4 hours and 200 kilometers
- 6 hours and 300 kilometers

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► 08.04-01 (11/15)  
<https://warranty.cat.com/wtyguide>

► Indicates change.

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Dealer and Dealers are defined as any Cat Authorized Dealer or Cat Authorized Repair Representative.

## Equipment Protection Plan Period

The coverage period for the Travel Equipment Protection starts from the product delivery date and includes the Caterpillar standard machine warranty period. Coverage under the Travel Equipment Protection Plan does not change the Caterpillar standard factory warranty period. The Travel Equipment Protection Plan expires upon the expiration of the Year 1 – Labor Only Equipment Protection Plan.

## Enrollment

Dealers are responsible for enrollment of machines using the on-line Machine Enrollment Registration (MER) process, via the Claimsi at <https://claims.cat.com> or Quote Plus (Labor+Travel) at <https://epp.cat.com>. Machines must be enrolled in the Equipment Protection Plan during the standard factory warranty period.

## Validating Coverage

Dealers can verify the Travel Equipment Protection Plan coverage in the Caterpillar Service Information Management System (SIMSi) at <https://sims.cat.com>. The coverage / customer information screens will show the coverage start date (purchase date of the plan), the coverage details, and the customer name and address.

## ► Exclusions, Limitations, Customer’s Responsibilities & Wear-out and Extent of Coverage

**Note:** New machine Equipment Protection Plan covers only the base machine and excludes work tools, tires, and rubber tracks.

A list of the exclusions and limitations, customer’s responsibilities and wear-out and extent of coverage for the Travel Equipment Protection Plan are included in Caterpillar Service Warranty Guide Bulletins 8.01 for Powertrain, 8.02 for Hydraulics, and 8.03 for Premier at URL: <https://warranty.cat.com/wtyguide>.

Equipment Protection Plan information for all regions can be found at the Dealer.Cat.Com web site at the following URL: <https://dealer.cat.com/en/ps/esc-epp/machine-worktool.html>.

## Dealer Reimbursement

The following outlines the reimbursement practices to dealers for travel expenses associated with the Equipment Protection Plan repairs on machines:

Repairs made during the standard factory warranty period that are covered by the Equipment Protection Plan are eligible for travel reimbursement. However, service letter travel and vehicle allowances eligible for reimbursement, according to the letter, will not be eligible for the Travel Equipment Protection Plan. Reimbursement will be the fixed maximum amount per the enrolled coverage option (hour and mile/kilometer).

Dealers must submit a separate travel and mileage claim, and the dealer can claim up to the enrolled coverage option limits for that serial number. Only a single travel reimbursement is allowed per covered repair. Repairs requiring multiple trips are allowed only a single hour and mile/kilometer reimbursement per covered repair.

Travel is defined as any travel related expense incurred while traveling to and/or from the machine being repaired. Examples include: travel time, mileage/km, train tickets, airfare, towing, hauling, and delivery. If the dealer did not incur any travel related expenses, then no travel/vehicle claim can be made.

Reimbursement for travel and/or mileage/km will be at the claiming dealer’s travel and vehicle rates on file in the Caterpillar Service Claims system. See Caterpillar Global Warranty Bulletin 1.05, Labor, Travel & Vehicle Rates, for details on travel and vehicle rates.

## Claim Limits

The maximum number of travel claims varies depending on the selection of Equipment Protection Plan coverage:

- Powertrain: 5 claims per serial number maximum
- Powertrain + Hydraulics: 5 claims per serial number maximum
- Premier: 10 claims per serial number maximum

The Travel Equipment Protection Plan does not limit the number of parts and/or labor claims a dealer may file. Claims can be made if the dealer incurred travel related expenses, regardless of where the machine is repaired. Repairs may be performed in the field or in the shop.

## Claiming Requirements

The following information is unique to the Travel Equipment Protection Plan.

**Note:** Two separate claims are required.

### **Claim #1**

Submit a Year 1 - Labor Only claim with the standard warranty claim. When filing this claim **do not include** travel and mileage, as this must be claimed separately. (See Claim #2 details for travel and mileage claim requirements.)

### **Claim #2**

To claim for travel and mileage, per the Travel Equipment Protection Plan, enter the following unique information:

**Group Number:** Enter special SMCS Code 791T.

**Description Code:** Enter 38.

**Travel Expense:** Total travel expenses must be entered on one line.

**Vehicle Expense:** Total vehicle expenses must be entered on one line.

**Claim Story:** Claim story should state "Travel Equipment Protection Plan" and should include the following information:

- Original claim number and dealer code from the associated Year 1-Labor Only claim
- Locations, including the "to and from" destinations

