

## SERVICE

# Equipment Protection Plan

Global

Machines

## New Power Modules in OEM Product Equipment Protection Plan

This bulletin addresses the Equipment Protection Plan (EPP) available for Cat® Power Modules in Original equipment Manufacturers (OEM) product. The OEM or authorized servicing dealer may purchase the EPP coverage for a power module through Caterpillar.

A power module in the equipment business is a grouping of Cat components sold to other Manufacturers, called an original equipment manufacturer (OEM), for incorporation into their machines or vehicles. These power modules are sold directly to OEMs by OEM Solutions Group, a division of Caterpillar Inc.

The EPP for Power Modules in OEM product provides parts and labor coverage beyond the standard factory warranty for defects in material and/or workmanship for covered components and parts.

### ► Coverage

See appropriate bulletins for definitions of coverage and regional differences located at the Global Warranty web site at <https://warranty.cat.com>:

- Machine Component Power Module - Bulletin 2.03 (Standard Warranty)
- Powertrain - Bulletin 8.01 - Powertrain EPP
- Hydraulics - Bulletin 8.02 - Hydraulic EPP

### EPP Period

The new machine program structure provides the dealer with the following two distinct options:

#### New EPP Year 1 – Labor Only

Provides protection for dealer labor cost exposures under standard factory warranty. It is effective at the delivery date to the first customer. The program provides two levels of coverage: Powertrain, or Powertrain + Hydraulics.

#### New EPP – Year 2 & Beyond

Provides protection for coverage beyond Cat Machine Component Power Modules for parts and labor. Two levels of coverage are provided: Powertrain or Powertrain + Hydraulics.

► 08.58-00 (08/15)  
<https://warranty.cat.com/wtyguide>

► Indicates change.

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Dealer and Dealers are defined as any Cat Authorized Dealer or Cat Authorized Repair Representative.

## Validating Coverage

Dealers can view the EPP details in the Caterpillar Corporate Claims System (Claims) at <https://claims.cat.com>, or through the Service Information Management System (SIMS) at <https://sims.cat.com>.

The stated coverage period for the EPP Power Module coverage starts from the product delivery date, and includes the Standard Power Module warranty period. Coverage under the EPP Power Module coverage does not begin until the Standard Power Module warranty expires. The EPP Power Module coverage expires when the length of time and/or usage limit is reached.

## Enrollment

Enrollment of a machine in EPP is done by the dealer using the on-line Machine Enrollment Registration (MER) process or the Corporate Claims System (Claims) at <https://claims.cat.com>.

## S•O•S<sup>SM</sup> Fluid Analysis Test Results

S•O•S is not a requirement of the EPP program, however it is recommended that at the point of enrollment, S•O•S sampling begin at the first recommended interval and continue throughout the remainder of the EPP coverage term.

## Claim Field Information

**Product ID / Serial Number:** Enter the power module serial number

## Dealer Reimbursement

Reimbursement for repair expenses related to EPP for Power Modules in OEM Products will be per the Summary of Reimbursement Practices chart found below and in accordance with applicable reimbursement practices as outlined in Bulletin 1.02 Dealer Reimbursement Practices.

Summary of Reimbursement Practices	
Repair Expense	Allowance & Rate
Parts	During Standard Warranty: Reimbursable at Dealer Net (D/N).
	After Standard Warranty: Reimbursable at D/N +10% or +25% or 33%.
Service Items	During Standard Warranty: Reimbursable at (D/N).
	After Standard Warranty: Reimbursable at D/N +10% or +25% or 33%.
Repair Labor	Reimbursable at the dealer's registered Sell Rate, unless otherwise specified.
Parts Service Charges	Reimbursable.
Parts Salvage Labor	Reimbursable at Warranty Cost Labor Rate, if justified.
Outside Repair Expense	Reimbursable at Cost.
Shop Supplies	Not reimbursable as an itemized expense.
Outside Repair Expense	Reimbursable at Cost.
Overtime Labor Rate, Hauling Costs, Freight Charges, Travel Time and Mileage, Meals and Lodging	Not reimbursable.