

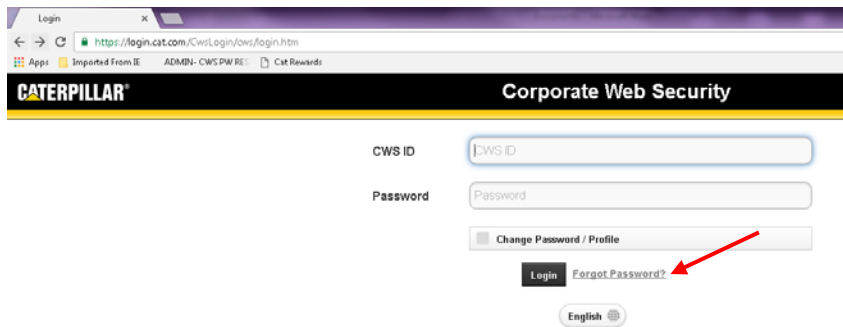
How to change or re-set your CWS password -

Your CWS password will need to be changed every 90 days due to security reasons.

(This will affect SIS Web, PartStore, PCC and MCC Logins if not changed.)

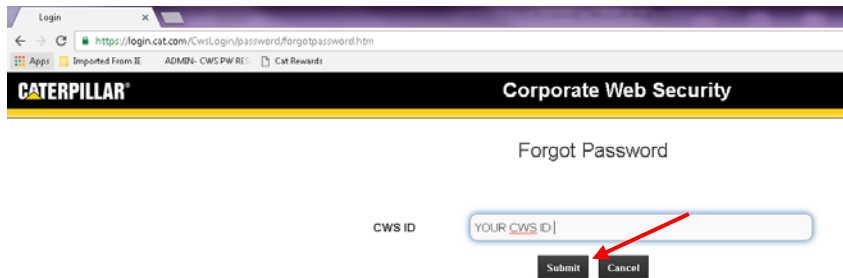
If you are having CWS password related problems/need to reset your password please go to <https://login.cat.com/CwsLogin/cws/login.htm> , you can reset your password here by following the below instructions. This will then re-sync your CWS ID to all sites you have access to.

1. Select Forgot Password



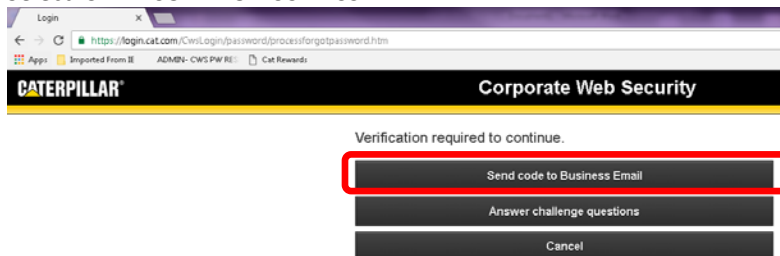
The screenshot shows the Caterpillar Corporate Web Security login page. The browser address bar displays <https://login.cat.com/CwsLogin/cws/login.htm>. The page features the Caterpillar logo and the text 'Corporate Web Security'. There are input fields for 'CWS ID' and 'Password'. Below these fields is a 'Change Password / Profile' button and a 'Forgot Password?' link, which is highlighted with a red arrow.

2. Enter Your CWS ID- And Click SUBMIT



The screenshot shows the 'Forgot Password' page. The browser address bar displays <https://login.cat.com/CwsLogin/password/forgotpassword.htm>. The page features the Caterpillar logo and the text 'Corporate Web Security'. The heading is 'Forgot Password'. There is an input field for 'CWS ID' with the placeholder text 'YOUR CWS ID'. Below the field are 'Submit' and 'Cancel' buttons, with the 'Submit' button highlighted by a red arrow.

3. Select- SEND CODE TO BUSINESS EMAIL-



The screenshot shows the verification page. The browser address bar displays <https://login.cat.com/CwsLogin/password/processforgotpassword.htm>. The page features the Caterpillar logo and the text 'Corporate Web Security'. The heading is 'Verification required to continue.'. There are three buttons: 'Send code to Business Email', 'Answer challenge questions', and 'Cancel'. The 'Send code to Business Email' button is highlighted with a red box.

4. From here, a verification code will be emailed to you- Enter the code and click SUBMIT, you then will be promoted to select a new password

If you are still having additional problems with your CWS password, please email any of the following- Sedwards@albanecat.com , deversmier@albanecat.com and or domwake@albanecat.com